Traits for Managers of Teleworkers

It’s just as important to find the right person to telework as it is to find the right supervisor to manage teleworkers. A boss with a military-style of management is less likely to be an effective teleworker manager. However, an effective manager is likely to be a good manager with teleworking and non-teleworking employees.

Telework supervisors should:

• be skilled with managing and communicating.
• trust the integrity and professionalism of his or her employees.
• manage by agreed upon goals, performance standards, and deadlines—not by crisis, panic or reaction.
• assess performance by results, not by face time.
• use a flexible approach.
• understand employees who need a balance with work and personal life.

Source: Telecommute Connecticut! Info for Managers